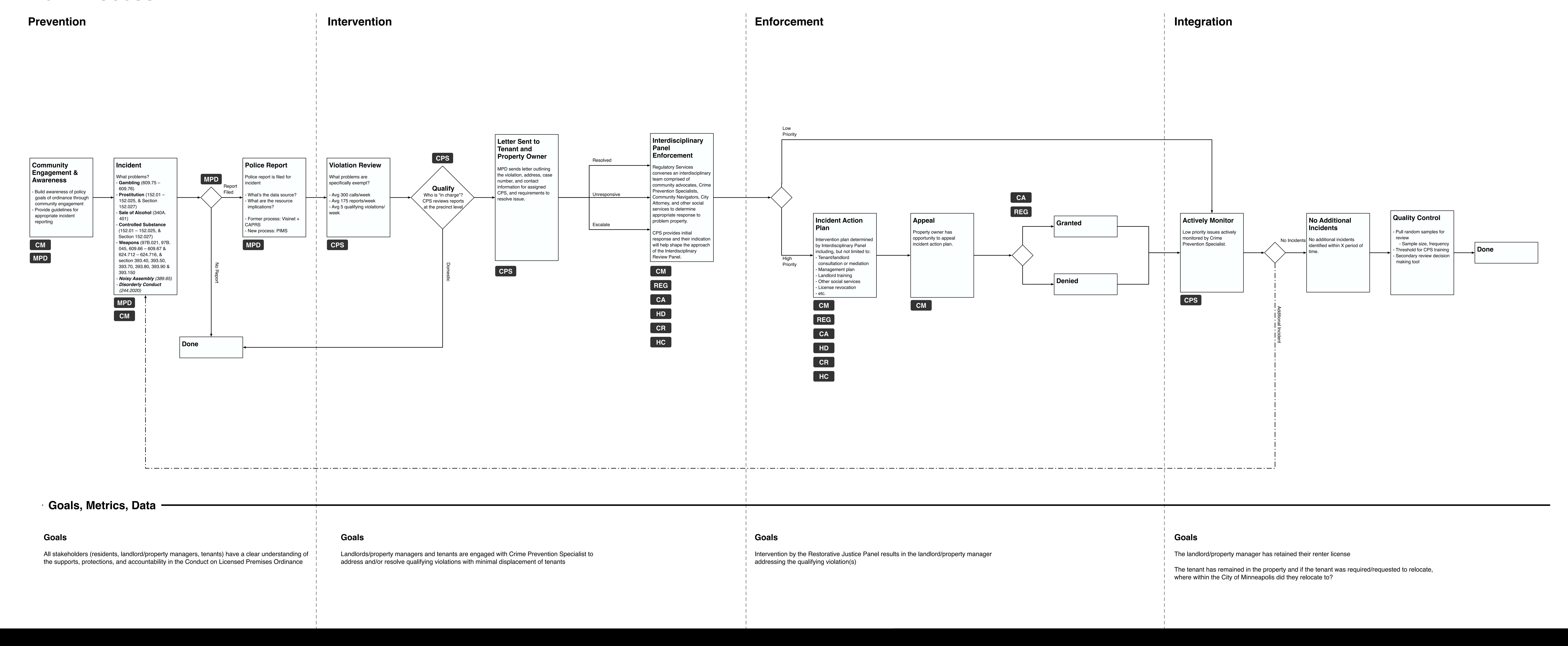
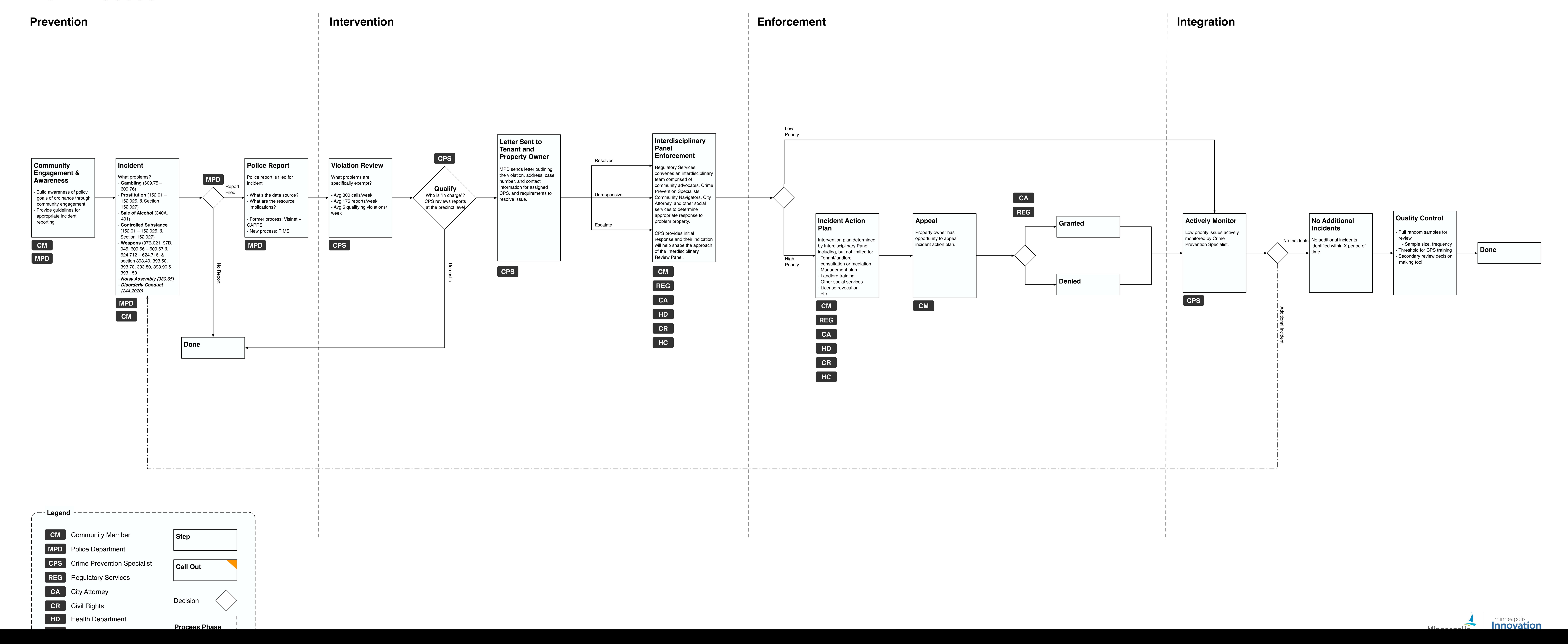
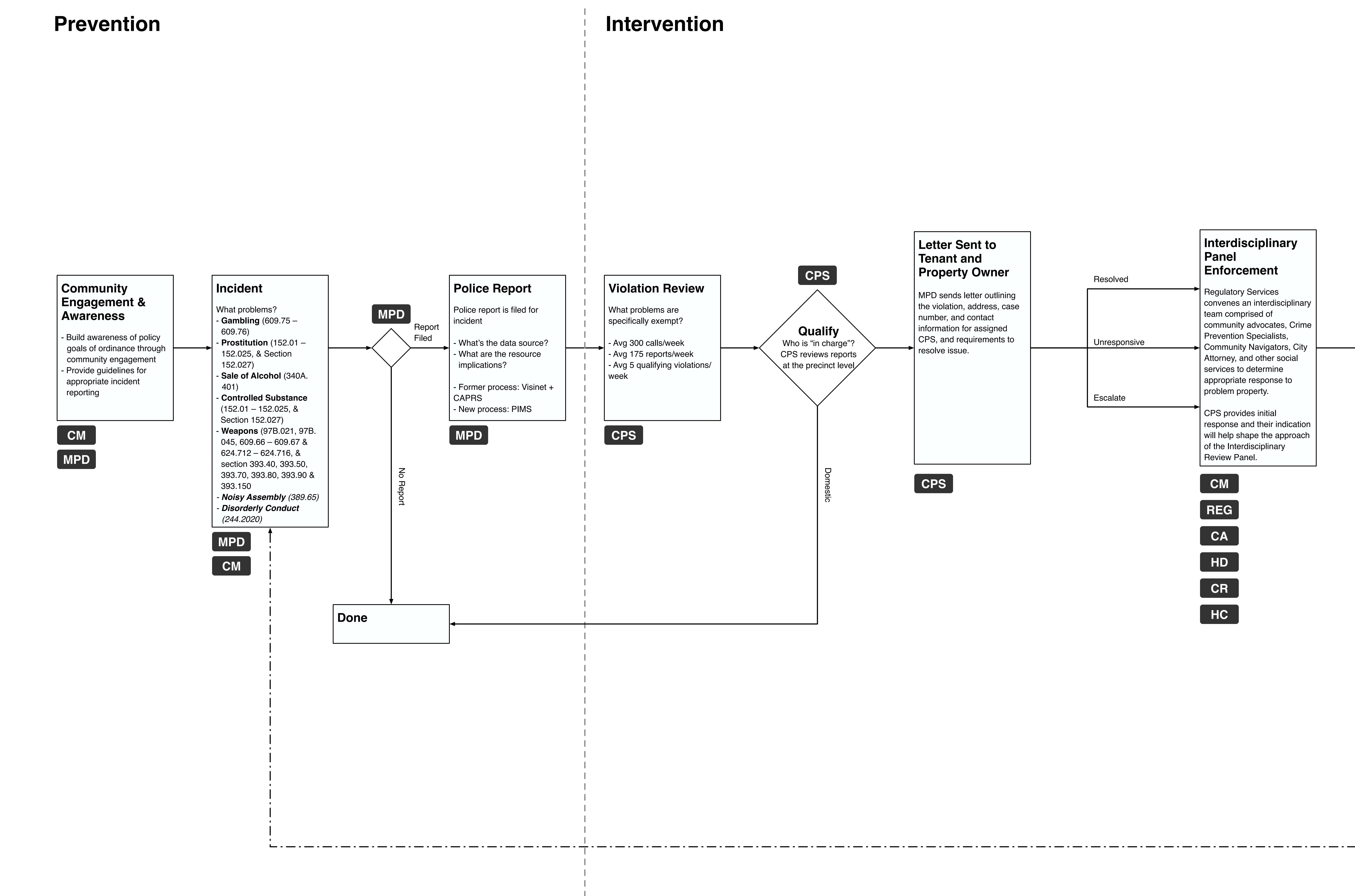
# New Process



# New Process



# New Process



# Goals, Metrics, Data

# Goals

All stakeholders (residents, landlord/property managers, tenants) have a clear understanding of the supports, protections, and accountability in the Conduct on Licensed Premises Ordinance

## Metrics

The number of landlords/property managers who are educated on the Conduct on Licensed on Premises Ordinance at City Landlord Training

# Data

The number of landlord/property managers who complete landlord training

#### - Legend Community Member Step MPD Police Department Crime Prevention Specialist Call Out REG Regulatory Services City Attorney Decision CR Civil Rights Health Department **Process Phase** Hennepin County

# Goals

Landlords/property managers and tenants are engaged with Crime Prevention Specialist to address and/or resolve qualifying violations with minimal displacement of tenants

# Metrics

The number of police reports reviewed

The number or percentage of qualifying violations resolved by the Crime Prevention Specialist that resulted in the tenant remaining the resident of the property verses the tenant vacating the property either formally or informally

The number or percentage of properties with no additional qualifying violations within 12 month after initial violation

### Data

The number of police reports reviewed

The number of qualifying violations

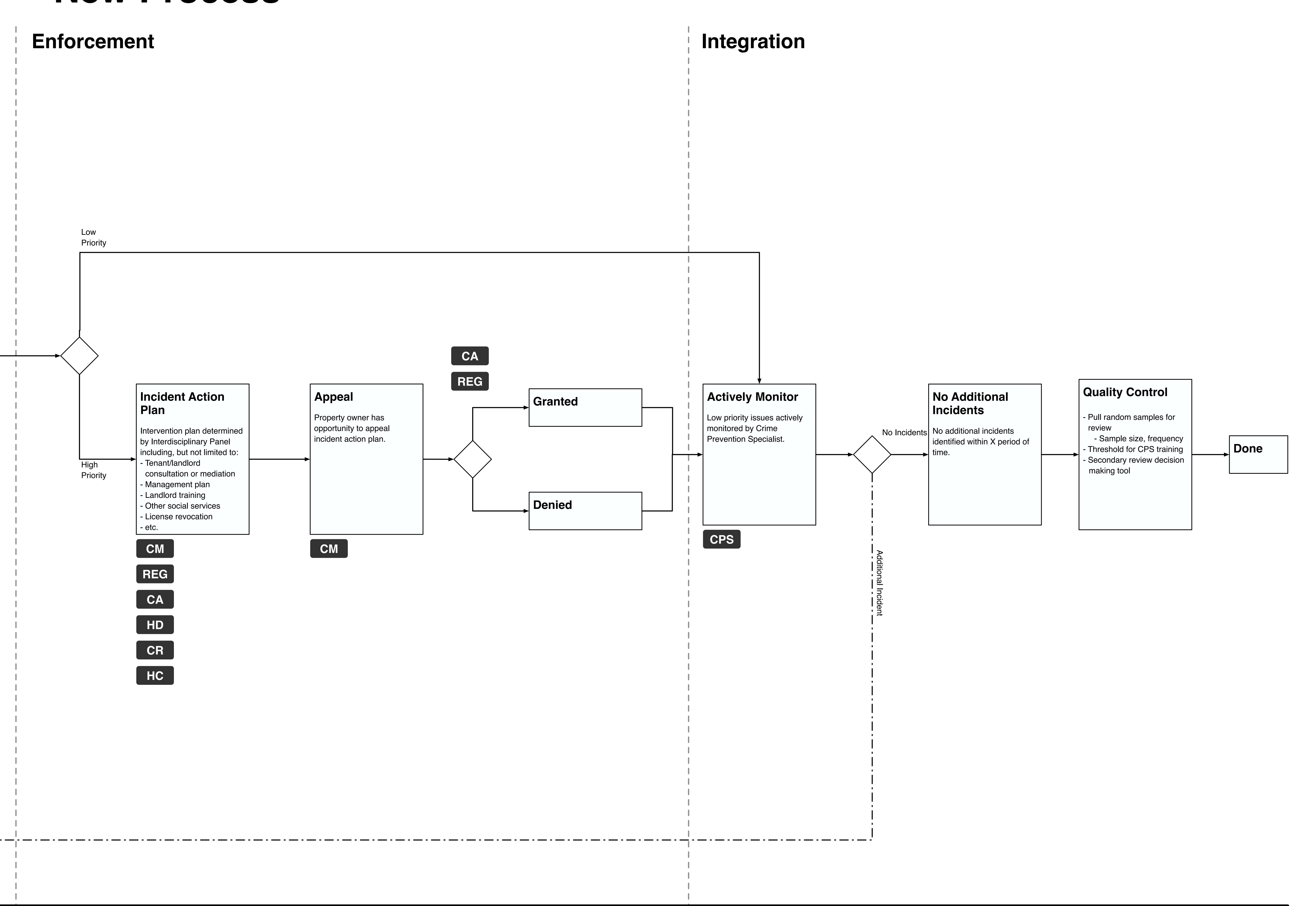
The number of letters sent (incident/precinct/address/Ward/etc.)

The number of letters sent plus Crime Prevention Specialist monitoring the property/tenant (incident/precinct/address/Ward/etc.)

The number of letters sent plus Crime Prevention Specialist Monitoring the property/tenant and Second review by MPD (incident/precinct/address/Ward/etc)

#### Conduct on Licensed Premises

# New Process



### Goals

Intervention by the Restorative Justice Panel results in the landlord/property manager addressing the qualifying violation(s)

# Metrics

The number of percentage of Interdisciplinary Review Panel interventions that result in the following:

- The tenant remaining a resident at the property
- The tenant leaving the property without being evicted
  The landlord renters license being revoked

### Data

The number of qualifying violations resolved, unresolved, or escalated

The number of qualifying violations determined to be low priority by the Interdisciplinary Review Panel

The number of qualifying violations determined to be high priority and needing further intervention by the Interdisciplinary Review Panel

The number of interventions appealed by the landlord/property manger

The number of appeals granted or denied by the Interdisciplinary Review Panel

#### Legend Community Member Step MPD Police Department Crime Prevention Specialist Call Out REG Regulatory Services City Attorney Decision CR Civil Rights Health Department **Process Phase** Hennepin County

# Goals

The landlord/property manager has retained their renter license

The tenant has remained in the property and if the tenant was required/requested to relocate, where within the City of Minneapolis did they relocate to?

# Metrics

The number or percentage of properties with no additional qualifying violations within 12 month after initial violation

# Data

The number of qualifying violations resolved after Interdisciplinary Review Panel intervention

